



HOLIDAY ACCOMMODATION BOOKING CONDITIONS

1. The signing of the booking form constitutes acceptance of these conditions by the client and warrants that he/she is authorised to accept them on behalf of all other names on the booking form. The booking conditions still apply, even if for some reason the booking form has not been able to be signed (eg. a late booking by telephone). Following receipt of the booking form and the appropriate payment, confirmation of reservation and receipt will be sent to the client as soon as possible (the owner reserves the right to refuse acceptance of any booking at her discretion).
2. A holding deposit of \$80/£50.00 per week is payable on booking. The balance is payable 2 months prior to arrival. Full payment is required for any bookings made within 2 months of arrival.
3. A further security deposit of \$400/£250.00 will be required with the final payment. This will be returned in the event that there is no damage, excess cleaning costs or replacement required to the contents of the property. The decision of the owner's local agent will be final on all such matters covered by the clause. Repayment will be within 2 months of the end of the rental period.
4. If the client does not pay the balance due at the prescribed time, the owner reserves the right to cancel the booking. The person making the booking is responsible for the payment and for the actions of the other members of the party. Multiple payments from different members of the party cannot be accepted.
5. In the event of cancellation, notice is required in writing (e-mail is acceptable). The holding deposit will not be refunded if the cancellation is made less than 1 month before arrival.
6. The owner accepts no responsibility for, and shall not be liable in respect of, loss or damage or changes caused by force majeure events (eg. strikes, floods, fire, closure of airports, weather conditions, or any other event beyond her control).
7. All information provided was correct at the time of printing. However, the owner is not always able to control all aspects of the accommodation or the surrounding environment as described on the website (www.florida-retreat.co.uk). It is possible that an advertised aspect may be withdrawn or changed due to circumstances beyond the owner's control, and for which the owner cannot accept any liability.

8. All accommodation is booked exclusively for the persons named on the booking form. No other persons may use the accommodation without prior written permission of the owner. Such permission will not be unreasonably withheld.
9. The owner does not accept liability for loss of main services such as power or water supplies, nor for the consequences of the actions or omissions of those persons who may control the supply of the main services.
10. The owner cannot accept any responsibility for loss or theft of any client's luggage or personal belongings at any time in the property or pool area, or any location in the USA or en route to Florida. Clients are responsible for their own insurance arrangements.
11. The owner does not accept any liability for injury resulting from use of the pool. Children must not use the pool without suitable supervision.
12. In the unlikely event that circumstances beyond the reasonable control of the owner necessitate the cancellation of the holiday arrangements, the owner reserves the right to cancel any bookings at any time and will only be liable to refund monies already paid by the client.
13. Normally the property will be available at 4pm on the day of arrival and must be vacated by 10.30am on the day of departure for cleaning purposes. Earlier arrivals and/or later departures can sometimes be accommodated subject to the cleaning arrangements.
14. Although the house has no immediate neighbours, noise levels must be kept to a level that does not cause inconvenience in the vicinity.
15. Smoking is not permitted within the house; the accommodation contains numerous mains operated smoke detectors which will be activated if this condition is not adhered to. Smoking is permitted within the screened pool and lanai area. The client should be mindful that the surrounding environment may be extremely dry and that smoking to the exterior of the property carries a high risk of fire.
16. The client accepts responsibility to reimburse the owner with the cost of any international telephone calls incurred during the holiday that, in total, the owner considers are excessive. (Any charges for international calls, which may not be known for up to 2 months due to billing, will be deducted from the security deposit.)
17. Prior to departure, the client is expected to leave the house in a tidy condition and empty the dishwasher and the fridge/freezer. A charge may be made for excessive garbage left behind after the stay. This will be deducted from the security deposit.